

Questions & Answers

How do I set up a lunch account for my child?

Lunch accounts can be set up at www.mypaymentsplus.com. You will need your student id number. Once you log on, simply follow the directions.

How do I know what my child's account balance is?

Account balances can be found in two places. You can find your balance on the parent portal and at www.MyPaymentsPlus. You can also sign up for auto-pay and/or low balance notifications.

Who can I contact if I have trouble logging in or making a payment at MyPaymentsPlus?

You can contact support at (877) 237-0946.

When and why is there a fee for MyPaymentsPlus?

The fee is only for making payments online, similar to convenience charges when making other types of online payments.

Can we use MyPaymentsPlus without a fee?

Yes, there is no fee for using MyPaymentsPlus to view student accounts or to set up low balance notices.

What if I forget to put money on the account or my account goes negative?

Your child will still be able to purchase lunch. They will not be allowed to charge any other items.

Can we send in cash or checks to make payments?

Yes, however a check is the preferred method of payment.

Are checks held until they clear?

Checks are applied to the accounts upon receipt at your school's lunch register.

Can checks be sent through the mail?

No. Checks are to be sent to your child's school for deposit into your child's account.

Can checks be split between schools?

Checks can be split between students that attend the same school. A separate check is required for each school.

Who do we make the check out to?

Checks are made payable to Wall Food Service.

If there was money left on my child's account, what happened to it?

All money carries over to the next school year.

If we are transferring out of the district and have money on account, what do we do?

If you are transferring out of the district, please e-mail me a request for a refund with the address that the check needs to be mailed to. My e-mail is www.sbailoni@wall.k12.nj.us

If I received lunch benefits last year, do I automatically get them this year?

Your benefits will carry over through October 14th. A new family application will be need to be

processed prior to October 14th. If a new application is not received by the 14th, on the 15th your child will become a full pay student.

If I received a letter over the summer that my family was directly certified, do I need to submit another application?

No. If you received a letter over the summer, no application is needed.

When can lunch applications be submitted?

Lunch applications may be submitted anytime during the school year. Only 1 application is required per family.

May water be substituted for milk?

Water does not meet the USDA guidelines as a fluid milk substitute, and therefore may not be offered in place of milk.

Please do not hesitate to contact the food service department with any additional questions or concerns.

Sandra Bailoni, Food Service Director @ 732-556-2080
sbailoni@wall.k12.nj.us

Denise Smith, Nutrition Manager @ 7323-556-2524
denisesmith@wall.k12.nj.us

Debra Markoski, Food Service Manager @ 732-556-2602
dmarkoski@wall.k12.nj.us

Here at the Wall Township Food Service Department,
we consistently strive to find new and better ways to serve our students and our families and
I thank you for partnering with us in this effort.

